

Yale Mechanical

Building Efficiency and Sustainability

A Service Logic Company

Hello -

Like most everyone, we are intently focused on the latest news and updates on COVID-19. While many companies have made arrangements to allow employees to work remotely as much as possible, we know that issues at your facility may require hands-on service to fix. We wanted to assure you that you will continue to receive the high level of service you've come to expect from Yale Mechanical during this time.

The health and safety of our employees and customers is always our top priority. We will follow your specific COVID-19 protocols at all times. As an added precaution, for the time being we are making the following changes to our in-person technician appointments:

- We will attempt to contact you before visiting your site.
- Whenever possible, our technicians will use ladders to access equipment outside of your building to avoid entering your facility.
- We will email finalized work tickets rather than asking for a signature and request an email reply to indicate you received the work ticket.

While COVID-19 is making life more difficult for everyone, we remain focused on providing our customers with responsive, reliable and resourceful service, and want to assure you that our HVAC, Plumbing, Millwright and Dock & Door teams are ready to support whatever needs you have now and in the future. Please call us at 952-884-1661.

Best regards,

Chris Young
President
Yale Mechanical

Making Buildings Work Better **Since 1939**

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